

**OPTION A - TWO WIRE INSTALLATION WITHOUT STARTER INTERRUPT**

1. Find the constant power source in the vehicle.
2. Disconnect the vehicle's battery with the ignition OFF to avoid any damage.
3. Connect the red power cable (+12V) from the device to the constant power source.
4. Ground the black wire (-) to the vehicle's frame.
5. Plug the device into the wiring harness and reconnect the vehicle's battery.

**OPTION B - INSTALLATION WITH STARTER INTERRUPT**

1. Find the constant power source in the vehicle.
2. Disconnect the vehicle's battery, with the ignition OFF, to avoid any damage.
3. Connect the red wire (+12V) to a constant power source.
4. Ground the black wire (-) to the vehicle's frame.
5. Locate the vehicles starter wire (NOT ignition wire). NOTE\*\*\* The starter wire is only powered when cranking.
6. Cut the vehicles starter wire and connect the Key side to the thick black wire on the relay harness, then connect the starter side to the thick white wire on the relay harness.
7. Plug the GPS device into the wire harness and reconnect the vehicle's battery.
8. Once installed, test the feature by sending both the DISABLE and ENABLE commands from the GPS online platform.

**IMPORTANT:**

- All circuits must be protected by a suitable fuse.
- Make sure all connections are soldered and well insulated.
- Do not install the device or its wiring near an air bag or in its deployment space.
- The device must be installed behind the dashboard, preferably behind the instrument cluster.
- It is important to install the module in such a way that no metal is directly above or near it.
- Never install the device under the hood, under the seats, near the heating or ventilation openings or in the trunk of the vehicle.



NOTE\*\*\* Make sure the vehicle is parked outside when testing to ensure there is a network connection.

**FINISH**

Once the GPS is installed, a red indicator will light up on the side of the GPS device. NOTE\*\*\* GSM/GPS connection may be interrupted if the vehicle is parked indoors or underground.

**NOTE:** These instructions are for reference only. Please verify the industry best practices and relevant vehicle manufacturer recommendations when installing the device.

**INDICATOR LIGHTS**



The V410 has 3 indicator lights:

1. ● RED - Power
2. ● BLUE - GPS Signal
3. ● YELLOW - GSM SIGNAL

Very Important:

- **ALL 3 LIGHTS MUST BE ON SOLID ONCE DEVICE IS BOOTED UP**
- Note that the LEDs turn off when the device goes into sleep mode (After 10 minutes of inactivity).

**● RED**

The Red indicator light lets you know that your device is on and has power.

**Trouble Shooting**

- \* Please ensure the device is connected to a constant power supply. We recommend taking constant power from the OBD II
- \* Please ensure the device has a good "GROUND". Always ground the device to the vehicles frame.
- \* Your device may be in sleep mode. Take the device in your hand and shake it for 5 seconds. The device will wake up if it is receiving power.

**● BLUE**

The Blue indicator light lets you know the status of your GPS signal. The GPS chip connects to GPS satellites. This is what allows your device to give current and accurate location information.

FLASHING - Searching for GPS signal  
SOLID - GPS has signal.

**Trouble Shooting**

- \* The first time the device is activated it can take several minutes to achieve a GPS signal.
- \* Please make sure the vehicle is located outside with an unobstructed view of the sky.
- \* If installed in the dashboard of the vehicle please make sure there is not metal above the device
- \* Do not install the device in the trunk or under the hood of the vehicle.

**● YELLOW**

The Yellow indicator light lets you know the status of your GSM signal. The GSM module is what connects the device to local cellular networks.

FLASHING - Searching for GSM signal  
SOLID - GSM has signal.

**Trouble Shooting**

- \* The first time the device is activated it can take several minutes to achieve a GPS signal.
- \* Please make sure the vehicle is located outside.
- \* If installed in the dashboard of the vehicle please make sure there is not metal above the device
- \* Do not install the device in the trunk or under the hood of the vehicle.

## 2 Year Consumer Limited Warranty Policy

RCI'S GPS products are warranted to be free from defects in materials or workmanship for two years from the date of activation. Within this period, RCI will, at its sole option, repair or replace any components that fail in normal use. Such repairs or replacement will be made at no charge to the customer for parts or labor. The customer shall be responsible for any transportation cost. This warranty does not apply to: (i) cosmetic damage, such as scratches, nicks and dents; (ii) consumable parts, such as batteries, unless product damage has occurred due to a defect in materials or workmanship; (iii) damage caused by accident, abuse, misuse, water, flood, fire, or other acts of nature or external causes; (iv) damage caused by service performed by anyone who is not an authorized service provider of RCI. RCI reserves the right to refuse warranty claims. Warranty will only apply to devices sold in Canada and USA.

RCI products are intended to be used as asset protection devices ONLY. RCI products are NOT Fleet management products. RCI products are designed to recover an asset in the event of default on payment or theft. RCI products are not intended for daily live tracking inquiries. Overuse of the platform will void any warranty claims.

Repairs and exchanges have a 90-day warranty. If the unit sent in is still under its original warranty, then the new warranty is 90 days or to the end of the original two-year warranty, depending upon which is longer.

IN NO EVENT SHALL RCI BE LIABLE FOR ANY INCIDENTAL, SPECIAL, INDIRECT, OR CONSEQUENTIAL DAMAGES, WHETHER RESULTING FROM THE USE, MISUSE, OR INABILITY TO USE THIS PRODUCT OR FROM DEFECTS IN THE PRODUCT. SOME STATES PROVINCES, AND TERRITORIES DO NOT ALLOW THE USE OF GPS DEVICES FOR ASSET PROTECTION SO PLEASE CHECK YOUR LOCAL LAWS.

RCI retains the exclusive right to repair or replace (with a new or newly overhauled replacement product) the device or software or offer a full refund of the purchase price at its sole discretion.

Warranty is not exchangeable.

To obtain warranty service, contact your local RCI authorized dealer/retailer or call RCI Product Support 1-877-940-3028. Securely pack the device and a copy of the original sales receipt, which is required as the proof of purchase for warranty repairs/replacements. Freight charges must be prepaid.

RCI reserves the right to change these policies without notice.



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